

# CNB Bank

## CNB CARES

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UPDATED 3/18/20

CNB Bank's priority is the well-being and safety of our customers, employees, vendors, and the communities we serve. We maintain active Business Continuity, Pandemic and Disaster Recovery plans that are in place 365 days a year to help guide us through unusual events. These plans are fluid and regularly tested, providing us tools and protocols in the event we need to execute the plan(s).

We are actively monitoring the current events and following guidance from subject matter experts and remain in constant contact with our regulatory agencies. In consideration of social distancing to combat the spread of COVID-19, beginning March 19, 2020, CNB Bank lobby staff will be available by appointment only. We will expand our drive-thru and Call Center hours and stand ready to assist you from 7 a.m.-6 p.m. Monday-Friday, and 8 a.m.-12 p.m. on Saturday.

**CNB Bank remains open** and ready to meet your financial needs. Feel free to visit our drive thru or give us a call (888-258-1520). We also recommend that you fully utilize all of the options available with CNB Bank that enable you to bank remotely, without needing to visit a branch including online banking [www.cnb.bank](http://www.cnb.bank), mobile banking and utilizing debit cards. You have the flexibility to open an account or apply for a loan through our website. It's that simple! This will help minimize human contact and reduce the chances of spreading the virus.

CNB Bank has maintained strength and independence since opening our doors in 1934. Our capital positions are strong, and expectations include continued strength well after the events impacting our world today are a distant memory. If you have any questions regarding the banking industry and/or concerns about heightened fraud, I invite you to contact me directly, or visit the FDIC site for frequently asked questions at: <https://www.fdic.gov/coronavirus/faq-customer.pdf>.

*Please join me in keeping our communities as safe and healthy as possible!*

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